DXC.technology

Thrive on change

Guiding insurers to digitally transform & innovate

▶ DXC's Insurance Industry Conference
Sydney | 7 March 2018 | Doltone House – Hyde Park

Brief Overview

DXC Technology will be hosting our 2nd annual Insurance Industry Conference; Thrive on Change. Bringing together leaders from local and global organisations, the program will feature a cross section of insurance and technology experts to challenge current thinking and share ideas on a pragmatic approach to addressing the macro drivers shaping the Insurance Industry.

Agenda (timing and topics are subject to change)

8:30am	Registration

Session: Local and Global Insurance Landscape & Perspectives

9:00am	**Welcome and Introduction** Dr. Michael Neary – Director & GM Insurance, DXC Technology Australia & New Zealand
9:20am	**Global Market Update** Phil Ratcliff, Global Vice President, Insurance, DXC Technology
9:50am	**TMT Predictions 2018 – augmented reality, machine learning, smarter phones** Nicholas White, Principal, Consulting, Strategy and Operations, Deloitte
10:20am	**Thriving in Superannuation – A leaders' perspective** Teifi Whatley, Executive General Manager, Customer & Technology, Sunsuper
10:50am	**Partner Ecosystem – critical in today's environment** Sonia Eland, Director for Partner Alliances, DXC Technology Australia & New Zealand

11:00am	**Morning tea**

Session: Accelerating Digital Transformation

11:30am	**The evolving Digital Insurance Landscape** Michael Araneta, Associate Vice-President, IDC Financial Insights • 3 Key Transformations in Financial Services: The View for Insurance in 2018 • Drivers of Insurance Transformation: IDC Financial Outlook on the Big Trends to Watch • The Makings of Digital Insurance-as-a-Service

12:00pm	**Global Insurance – the platform approach to enable new business models** Brian Wallace, Global Chief Technology Officer, Insurance, DXC Technology

12:30pm	**AI – the impact and insights for Insurance** Dr Guandong Xu – A/Prof, Software and Advanced Analytics Institute, UTS

12:50pm	**Improving service and efficiency with innovation in BPS, Cognitive Claims and call centre chatbots** Holly Olive, Life Insurance BPS, DXC Technology

1:10pm	**Lunch**

Session: Reimagining the Future – innovation and opportunity

2:00pm	**Live hack and the morphing threat landscape** Ryan Broadfoot, StrikeForce Lead, DXC Technology Australia & New Zealand

2:15pm	**Cyber Insurance panel – demand, policy development, governance and market readiness** • Tim Farren, Head of Sales & Distribution, Catholic Church Insurance • Stephen Wright, National Product Lead, Cyber, Allianz • Andrew Taylor, Cyber Underwriting Manager Asia Pacific, Chubb • Ryan Broadfoot, StrikeForce Lead, DXC Technology Australia & New Zealand • Paul Gibbs, Director Security, DXC Technology Australia & New Zealand

2:50pm	**DXC SpringBoard Insurtech Competition – announcement of winner** • Brian Wallace, Global CTO, Insurance, DXC Technology • Alex Scandurra, CEO, Stone & Chalk • Insurtech competition winners - presentations

3:25pm	**Afternoon tea**

Session: The changing consumer, governance + policy and final panel of the day

3:50pm	**Putting the trust back into Insurance** Jonathan Buck, Co-Founder, Huddle Insurance • Changing the business model • Automation, affordability and transparency • Shifting the power back to consumers
4:10pm	**Consumer influence on industry, policy and technology** Glen McCrea, Chief Policy Officer, ASFA • Are consumers driving technological change or is technology changing consumers? • What impact can policy have on the industry, technology and consumers? • What is happening in policy and what might be over the horizon?
4:30pm	**The Changing Face of Insurance** Prue Willsford, CEO, ANZIIF
4:45pm	**Panel – key macro drivers impacting Insurance, what is changing, what is not, what is next?** • Heinrich Eder, Board Director & Advisor • Jonathan Buck, Co-Founder, Huddle Insurance • Colin Fagen, Managing Director, Blue Zebra Insurance • Pankaj Kulkarni, Global Head of Insurance Sales, DXC Technology • Prue Willsford, CEO, ANZIIF (Moderator)
5:20pm	**Closing Summary** Dr. Michael Neary – Director & GM Insurance, DXC Technology Australia & New Zealand
5:30pm	**Networking Reception** Sponsored by HPE
8:00pm	**Event Close**