


# Thrive on change

Guiding insurers to digitally transform & innovate

 DXC's Insurance Industry Conference  
Sydney | 7 March 2018 | Doltone House - Hyde Park

## Brief Overview

DXC Technology will be hosting our 2<sup>nd</sup> annual Insurance Industry Conference; Thrive on Change. Bringing together leaders from local and global organisations, the program will feature a cross section of insurance and technology experts to challenge current thinking and share ideas on a pragmatic approach to addressing the macro drivers shaping the Insurance Industry.

## Draft Agenda (timing and topics are subject to change)

8:30am

Registration

## Session: Local and Global Insurance Landscape & Perspectives

9:00am

### Welcome and introduction

Seelan Nayagam, Managing Director, DXC Technology Australia & New Zealand

9:10am

### Official Opening

Speaker - TBA

9:30am

### Global Market Update

Phil Ratcliff, Global Vice President, Insurance, DXC Technology

10:00am

### Insurance Provider Update – key drivers, outlook, opportunities for business improvement

Speaker - TBA

10:30am

### Superannuation and Group Insurance Update – A leaders' perspective

Teifi Whatley, Executive General Manager, Customer & Technology, Sunsuper

11:00am	<b>DXC's Partner Ecosystem</b> Sonia Eland, Director for Partner Alliances, DXC Technology Australia & New Zealand
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11:10am	<b>Morning tea</b>
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**Session: Accelerating Digital Transformation**

11:30am	<b>The evolving Digital Insurance Landscape</b> Michael Araneta, Associate Vice-President, IDC Financial Insights <ul style="list-style-type: none"> <li>• 3 Key Transformations in Financial Services: The View for Insurance in 2018</li> <li>• Drivers of Insurance Transformation: IDC Financial Outlook on the Big Trends to Watch</li> <li>• The Makings of Digital Insurance-as-a-Service</li> </ul>
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12:00pm	<b>CTO Update – Global Insurance – the platform approach to enable new business models</b> Brian Wallace, Global Chief Technology Officer, Insurance, DXC Technology
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12:30pm	<b>AI / Robotics – the impact and insights for Insurance</b> Dr Guandong Xu – A/Prof, Software and Advanced Analytics Institute, UTS
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12:50pm	<b>Improving service and efficiency with innovation in BPS, Cognitive Claims and call centre chatbots</b> Holly Olive, Life Insurance BPS, DXC Technology
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1:10pm	<b>Lunch</b>
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**Session: Reimagining the Future – innovation and opportunity**

2:00pm	<b>Moving from opportunity to action; boardroom to the frontline, does technology help or hinder</b> Speaker - TBA
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2:20pm	<b>Live hack and the morphing threat landscape</b> Ryan Broadfoot, StrikeForce Lead, DXC Technology Australia & New Zealand
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2:35pm	<b>Cyber Insurance panel – demand, policy development, governance and market readiness</b> <ul style="list-style-type: none"> <li>• Tim Farren, Head of Sales &amp; Distribution, Catholic Church Insurance</li> <li>• Stephen Wright, National Product Lead, Cyber, Allianz</li> <li>• Andrew Taylor, Cyber Underwriting Manager Asia Pacific, Chubb</li> <li>• Ryan Broadfoot, StrikeForce Lead, DXC Technology Australia &amp; New Zealand</li> <li>• Paul Gibbs, Director for Security, DXC Technology Australia &amp; New Zealand</li> </ul>
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3:05pm	<b>DXC SpringBoard Insurtech Competition – announcement of winner</b> <ul style="list-style-type: none"> <li>• Brian Wallace, Global CTO, Insurance, DXC Technology</li> <li>• Alex Scandurra, CEO, Stone &amp; Chalk</li> <li>• Insurtech competition winners - presentations</li> </ul>
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3:25pm	<b>Afternoon tea</b>
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## Session: The changing consumer, governance + policy and final panel of the day

3:45pm

**The changing consumer – expectations and impact on Insurance**  
Jonathan Buck, Co-Founder, Huddle Insurance

4:05pm

**Consumer influence on industry, policy and technology**  
Glen McCrea, Chief Policy Officer, ASFA

- Are consumers driving technological change or is technology changing consumers?
- What impact can policy have on the industry, technology and consumers?
- What is happening in policy and what might be over the horizon?

4:25pm

**The changing marketplace – creating an agile strategy to withstand changing conditions**  
Speaker - TBA

4:45pm

**Panel – Role and impact of Insurance in Australia, what is changing, what is not, what is next?**

- Heinrich Eder, Board Director & Advisor
- Panels members - TBA
- Prue Willsford, CEO, ANZIIF (Moderator)

5:20pm

**Closing Summary**  
Dr. Michael Neary – Director & GM Insurance, DXC Technology Australia & New Zealand

5:30pm

**Networking reception & entertainment**

8:00pm

**Event Close**

