DXC Eclipse Business Process Management for Microsoft

How we ensure your Microsoft implementation matches your business needs

DXC Eclipse is the only Microsoft Dynamics Gold implementation partner that offers customised Business Process Management (BPM) solutions as an integrated component of our Microsoft Dynamics implementations.

We do this because mapping current business processes to an existing ERP in preparation for an implementation can deliver 'best practice' process improvement even before the project begins.

Having this clear and concise business process and requirements documentation reduces risk, saves money and improves business outcomes. Yet many business transformation partners do not offer business process modelling, putting their customers' projects at risk.

At DXC Eclipse, we connect the dots between people, process and technology.

Our specialist BPM consultants are uniquely- placed to consider the functionality of the Microsoft Dynamics solutions in the context of defining business processes. This means we always deliver solutions that align the standard, Microsoft Dynamics 'out of the box' functionality to our customers' specific business processes, thereby limiting costly and substantial software customisations.

That's why we developed a BPM solution which includes pre-built business processes that are mapped specifically to Microsoft Dynamics solutions. Our experienced business and industry

consultants use this to advise on the best process that will enable the organisation to work more efficiently and effectively.

Furthermore, the solution can be used to define, analyse, improve and communicate any business process across an organisation.

The benefits of DXC Eclipse's Business Process Management solution include:

- **A solution that fits your needs perfectly**
  The 360-degree view of business processes delivered by our BPM solution lets our business and industry consultants design and implement the technology that fits organisational needs perfectly. It means we get the solution right the first time, reducing the time and costs associated with having to make non value- adding modifications and customisations during and after the implementation.

- **Enriched collaboration to improve business processes**
  Effective collaboration between the implementation team and the customer will improve the chances of a successful outcome. DXC Eclipse Business Process Management for Microsoft includes a collaboration feature to obtain feedback from the

wider user group. This integrated feedback layer means relevant stakeholders can provide input, making the scoping and design process more accurate so fewer changes are required at the end of the project.

At the heart of a great implementation is a realistic plan that can be implemented to get the most benefit for the right cost. To achieve this, it's critical that the right frameworks are used to identify the business processes that need to be improved, and to subsequently communicate these with the appropriate stakeholders.

- **Better technology adoption and use**
  Change management is often overlooked as a critical component of a successful project implementation. Without effective change management including business process documentation and process-driven training, companies risk poor uptake of the solution, which means the business benefits will not be fully realised.

DXC Eclipse always considers the roles of employees and stakeholders in an implementation from the

beginning. We understand how to socialise complex ideas and take on board feedback to optimise the solution, which will increase the rate of adoption and improve users' ability to gain maximum benefits.

Why DXC Eclipse?

DXC Eclipse, a practice within DXC Technology, helps enterprise and mid-market companies accelerate digital transformation, solve business challenges and deliver intelligent solutions that make a difference for clients, employees and partners. We believe in delivering expertise, project transparency and excellent customer service in every engagement.

With team members in North America, EMEA, Asia and APAC, we are uniquely positioned to deliver Microsoft Dynamics 365, ERP, CRM, business process, analytics and collaboration solutions to clients across the globe. The largest independent Microsoft Dynamics partner in the world, DXC Eclipse serves more than 4,000 clients across multiple industries. Our practice delivers services and solutions that positively impact our world today and into the future.

About DXC Technology

DXC Technology (DXC: NYSE) is the world's leading independent, end-to-end IT services company, serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions that help clients harness the power of innovation to thrive on change. DXC Technology is recognized among the best corporate citizens globally. For more information, visit www.dxc.technology.

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