Many have completely transformed the way they work.  
7% of organisations allowed the majority of staff to work from home before 2020, compared to 44% now, increasing to 65% for large organisations.

As a result, organisations have invested in:

- 90% of organisations have invested in Cloud services and enhanced cybersecurity to make them more resilient to disruption.
- 82% of organisations see technology as a key enabler to managing disruption.
- 82% are rethinking business strategy in order to provide a more current technology roadmap.
- 82% are rethinking business strategy in order to provide a more current technology roadmap.
- 82% are rethinking business strategy in order to provide a more current technology roadmap.

And are fully embracing this ‘next normal’ for the future.

The majority of organisations are set to continue these policies beyond the 2020 disruptions.

Beyond Disruption 2020

Pulse 1: Technology Adoption

Australian & New Zealand organisations have been driven to adopt and innovate.  
82% of organisations see technology as a key enabler to managing disruption.

According to the Australian & New Zealand Technology Adaption Survey, 82% of organisations believe technology will be a key enabler to managing disruption. This highlights the importance of investing in technology to ensure businesses can operate during and beyond the disruptions.

Many organisations have already transformed their operations, with 7% allowing the majority of staff to work from home before 2020, increasing to 44% now and 65% for large organisations.

As a result, organisations have invested in:

- 90% of organisations have invested in Cloud services and enhanced cybersecurity to make them more resilient to disruption.
- 82% of organisations see technology as a key enabler to managing disruption.
- 82% are rethinking business strategy in order to provide a more current technology roadmap.

And are fully embracing this ‘next normal’ for the future.

The majority of organisations are set to continue these policies beyond the 2020 disruptions.

Pulse 1: DXC key recommendations

Technology is key to business resilience

Through the disruptions of 2020, technology helped businesses continue to operate, and now is the time to reinforce the role technology can play in the future. Whether this is optimising operations, modernising applications or creating new revenue streams, technology is central to these plans.

Cyber-security needs focus

This disruption has given rise to a threat that was always sitting just beneath the surface. The various rapid deployments required to keep businesses operating have equally left doors ajar for cyber criminals. Businesses need to revisit all current security processes and ensure there are tested recovery plans for business continuity.

Flexible ways of working are here to stay

With decisions made quickly, now is the time to review the products, platforms and processes that are in place to ensure the mobile workplace is secure, scalable and sustainable. Careful consideration needs to be given to the cultural impact of these changes on the workforce as this becomes the new norm for office workers.

Governance and leadership are critical

Boards and Executives must raise their technology literacy and ensure strategies and policies are supportive of the increased dependency on technology. The collaboration and communication approaches developed during the disruptions should be leveraged into the future.

Ready to adapt and innovate your business? Get in touch with DXC today.