

# Remote workforce enablement

## Enable your remote workforce for productivity with Microsoft Teams

### Microsoft Teams – the solution for remote workforce

- Enable staff to effectively work from home
- Reduce or eliminate interruptions to business as usual
- Work with partners, vendors, and other external service providers
- Addresses security and data protection concerns
- Scalable way to communicate easily with an individual or to a large group of people
- Know when people are online ensuring they can be reached easily in real-time

### Expertise when you need it

- Our objective is to provide user-friendly, accurate and timely information to maintain and improve your ability to work remotely while in geographical isolation.
- We can provide guidance, expertise, and support to empower the use of Microsoft Teams and ensure that your people are supported.
- We can support with all aspects of collaboration and Information Management in the cloud. We can develop and deliver organisation plans that address how you identify, create, maintain, preserve, and dispose of your organisational information. We also provide the tools and processes ensures that the value of information is identified and exploited

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## A compelling reason for action

Remote workforces are becoming the new normal with the requirement for people to work together and collaborate while geographically isolated.

**Microsoft Teams** is a unified communication and collaboration platform that combines persistent workplace chat, video meetings, file storage (including collaboration on files), and application integration.

### Case Study – An Australian University in Queensland

DXC provides Extensive Support Assurance for Microsoft Teams and its associated applications (SharePoint, Power Automate, PowerApps, Wiki). DXC designed, implemented and continues to support their Curriculum Management System powered by Microsoft Teams and available for all staff to access and use remotely.

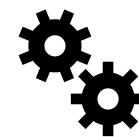
This University is now offering all courses 100% online

## Rapid enablement for your organisation



### Assurance for Microsoft Teams

- Design, configuration and support of Microsoft Teams
- Support contract with special reduced minimum terms of 6 month commitment to support Microsoft licensing offer
- Comprehensive Services Level Agreement to ensure the right resources available
- Onboarding workshop, train-the-trainer demo, enablement guidance, and ongoing Level 2-4 support
- Access additional professional services (T&M) for other Microsoft Cloud, Office 365 products or complex use cases



### Summary of basic entry level agreement

- Level 2-4 support backed up with a Services Level Agreement
- 3 days onboarding service
- 52 prepaid support hours