

DXC Eclipse Solution & Technical Reviews

Maximise the value of your investment in Microsoft Dynamics

A compelling reason for action

A substantial investment was made in the decision to invest and implement Microsoft Dynamics 365.

At that time, the technical and functional set up of Microsoft Dynamics was optimised to address the strategic corporate objectives that were in place.

Today these objectives may well have changed as many organisations prepare for new ways of working, and seek to identify ways of adapting their systems to address new business processes and changes in domestic and global economic conditions.

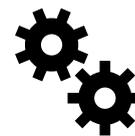
Ensure your Microsoft Dynamics functional and technical environments is optimised for today's new way of working

Choice of Solution Review Services



Functional Solution Review

- Comprehensive review of the Dynamics functional application environment with a focus on the existing application set up against today's strategic objectives/requirements for the next 6 to 24 months
 - Review of current utilisation
 - Requirements analysis – new business requirements
 - Functional improvements and optimisations available and how to address these via training, additional modules, reporting, systems integrations, distribution of information/access etc
 - Document findings in a written report



Technical Performance Health Check

- Review technical environment, set up and performance of current database and Dynamics environment
- Document findings in a written report
- Make suggestions for optimisation of current set up
- Provide guidance on requirements for 'future state'

DXC Eclipse Solution Reviews - Investment

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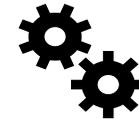


Functional System Review

Functional Application consultant will be allocated to your site to undertake this review. Meetings will be conducted via phone/Teams with your team:

- Pre-Solution Review Questionnaire – preparatory information collected to streamline process
- Group Discussion – high level understanding of functionality gaps, process bottlenecks, general use of system
- Key User Interviews – undertaken directly with the consultant
- Collection of all information and analysis of current against new business requirements
- Documentation and presentation of all findings along with recommendations for optimisations and improvements

TIME ESTIMATE: 3 to 5 days depending on site complexity



Technical Performance Health Check

Technical consultant will be allocated to your site to do a remote review of the technical set up of Dynamics

- Consultant will undertake independent review of the system and does not require user interviews
- Review technical environment, set up and performance of current database and Dynamics environment
- Make suggestions for optimisation of current set up
- Provide guidance on requirements for 'future state'
- Document findings in a written report

TIME ESTIMATE: 1 to 2 days depending on site complexity