

# **Protect your brand, business, and customers**

DXC Technology Continuity Services



### Insights

Many businesses get help from DXC Continuity Services, so you can:

- Maintain continuity of critical business processes.
- Provide robust protection of complex IT environments.
- Greatly improve continuity service levels.
- Cut costs compared to in-house solutions.
- Maintain agility and flexibility of your continuity solution.

### Work with the best

DXC named “Leader” by Gartner in each of its 2015 reports, “Magic Quadrant for Data Center Outsourcing and Infrastructure Utility Services” for North America, Europe, and Asia Pacific.

Improve your business continuity through proactive strategies that provide access to data—no matter what the circumstances.

Users across the value chain generate unprecedented amounts of data, and their expectation for always-available service is now an expected norm. Prevent business disruptions by creating resilient operations.

Most enterprises rely on an ecosystem of internal and external systems, and data, to conduct their business. You need a proactive strategy that meets your organization’s unique needs for flexibility and global coverage in today’s complex environments.

## Get the help you need

Manage your business risk with DXC Continuity Services, which provides a lifecycle of comprehensive disaster protection and recovery capabilities.

Improve your business performance, IT infrastructure, data, applications, and workplace environment with our services— ranging from advisory and transformation consulting to disaster recovery management and operations. All from our global network of DXC Recovery Centers, which include flexible contracting and invoicing terms. Services can be delivered to meet your needs as a stand-alone solution or included as part of a master services agreement of an outsourcing engagement.

### With DXC Continuity Services, you can:

- **Minimize business interruption and downtime**—The number of clients using the same hardware platform and geographic region are limited.
- **Align with your business-critical workloads**—Traditional, cloud, or hybrid IT environments and recovery/failover, along with a variety of service-level objectives for server recovery and data protection targets, are supported.
- **Gain effective recovery**—A strong return on investment (ROI) is needed in the event of a disaster.
- **Comply with regulations**—Be sure security features, audit compliance, and risk management for industry regulations such as HIPAA, PCI, SOC2, IL3, and FedRAMP are integrated and supported.
- **Incorporate advisory services**—Continuity plans are created, validated, audited, and run.

## Safeguard your business

- **Manage business risk**—Protect your orders, revenue, market share, and brand image.
- **Get effective recovery with a strong ROI**—Achieve recovery times of less than four hours with minimal data loss, delivered from strategically located sites.

- **Gain flexibility**—Align business-critical workloads with continuity options that span all delivery models—traditional, cloud, and hybrid.
- **Eliminate capital expenditures**—Achieve a 30 percent to 60 percent cost reduction over an equivalent in-house solution with as-a-Service pricing.
- **Access advisory capabilities**—Use our specialized continuity consulting skills to develop effective continuity plans.

## Gain maximum uptime and data recovery

With DXC, you can maximize your workloads for a variety of environments: on premise, cloud, or hybrid. Regardless of your environment or industry application, our risk planning and disaster recovery solutions ensure maximum uptime and data recovery—whether the cause is natural or the result of nefarious intentions. DXC ensures your business remains operational regardless of the circumstances. Our Continuity Services supports many industries, some of which include:

- Automotive
- Banking
- Communication, media, and entertainment
- Energy, mining, and utilities
- Healthcare
- Insurance
- Life sciences
- Manufacturing
- Public sector

## Read about success

- **Effective cost-saving recovery**—A U.S. public sector agency reduced its IT costs by 20 percent, improved system availability and reliability with zero-severity 1 or 2 outages and system redundancy ensuring near-100- percent network uptime.
- **Recovery times optimized**—This water heating systems manufacturer implemented a cost-effective DXC disaster recovery (DR) solution to protect its IT-enabled business processes and significantly improve DR metrics. It now maintains a recovery time objective of 7.5 hours—previously 5 days— and a recovery point objective of 15 minutes, which was previously 24 hours, while requiring only 1 DR rehearsal per year.
- **Audit compliance and risk management**— Compliance with stricter banking rules enabled one client to ensure near-zero failure rate, while improving access to data and continuous disaster protection. High availability DXC Continuity Services guaranteed DR with no negative impact.

**Learn more at  
[www.dxc.technology/  
cloud](http://www.dxc.technology/cloud)**

## Review the details

- **Your choice**—Solutions are aligned to your business criticality, supported globally and integrated across traditional IT, cloud, and hybrid options. No one else provides this breadth of offerings and global reach—our continuity services run in 21 countries.
- **Low risk**—Strict limits are assigned to the same leveraged asset. Our ratio of clients to hardware is 15:1; others use much higher ratios, with many having unlimited assignment. Also, the same equipment assignment is limited within a defined geographical radius, unlike other providers.
- **Proven success**—We have 30 years of experience providing continuity solutions for over 850 disaster declarations with 100 percent success rate.
- **Market recognition**—We are recognized by leading analyst firms—“Leader” in Gartner Magic Quadrant for Data Center Outsourcing and Infrastructure Utility Services in North America, Europe, and Asia Pacific, 2015.
- **Full lifecycle support**—Our expertise supports the design, transformation, and management of continuity solutions, including advisory and transformation consulting, infrastructure build and implementation, and continuity program management.
- **Industry regulations**—DXC supports industry regulations including HIPAA, PCI, SOC2, IL3, and FedRAMP—all of which are required for audit compliance for commercial and public sector clients.

## Take these steps

Work with DXC to meet your continuity needs. Attend a whiteboard advisory session to delve deeper into your needs and requirements. Participate in a continuity assessment working session or workshop. Schedule a continuity gap analysis assessment.

### About DXC

DXC Technology (NYSE: DXC) is the world's leading independent, end-to-end IT services company, helping clients harness the power of innovation to thrive on change. Created by the merger of CSC and the Enterprise Services business of Hewlett Packard Enterprise, DXC Technology serves nearly 6,000 private and public sector clients across 70 countries. The company's technology independence, global talent and extensive partner alliance combine to deliver powerful next-generation IT services and solutions. DXC Technology is recognized among the best corporate citizens globally. For more information, visit [www.dxc.technology](http://www.dxc.technology).