Benefits

• Use data to improve decision-making through timely visualizations and analytics
• Automate the detection of anomalies and trends in data
• Enable staff to spend more time taking action on issues and problems within detention facilities

DXC Offender360™ is a robust, modern, turnkey software solution for jail management, pre-trial management and community corrections. It is highly configurable, cloud-ready, able to support Criminal Justice Information Services (CJIS) compliant implementations, and built directly on the Microsoft platform. It can be easily tailored to agencies’ needs — even if these needs change. The solution enables public safety agencies to manage and operate their organizations safely and make decisions that are data-driven from a single system. Offender360 provides a platform for public sector agencies to effectively manage correctional facilities and the entire offender life cycle from intake to release.

Easily query, visualize and take action on information

In most offender management systems, key data is often locked into a number of text-based “notes” fields, which is fundamentally problematic when it comes to queries and data analysis. Such limitations force agencies to create error-prone workarounds such as printing and sharing reports, sending emails and tracking data in spreadsheets. Typical offender management systems also do not feature data visualization tools such as real-time charts and dashboards.

Offender360 provides an architecture where users are provided with a single system to track, update and share data, rather than having to maintain multiple systems and spreadsheets. It provides flexible data querying tools that allow end users to perform ad hoc queries. Offender360 analytics and reporting features provide real-time data that enables accurate, safe and informed decisions.
Built on a flexible Microsoft framework

In a world where the only constant is change, offender management systems often lack the flexibility to create data to properly track new or changing areas of the business. Quite often, agencies have to re-purpose fields or functions. It becomes another area to track and manage.

Offender360, built on the Microsoft platform, allows users to quickly develop new business functions specific to particular needs. It supports role-based security and allows the user experience to be tailored according to specific job functions or roles. Additional training is provided to extend the system in-house to accommodate business processes that will inevitably grow or change.

Configure as needed

Offender360 is unique, delivering flexible configurability within a turnkey software solution, adaptable to unique operational processes. A solution built on a configurable Microsoft platform allows you to tailor the software to your unique operational processes without writing custom code.

Core functionality includes:

- Inmate/Offender management
- Mobile pre-booking
- Risk assessments and classification
- Offender demographics and mug shots
- Security threat group tracking
- Case management
- Sentence and time accounting
- Scheduling and appointments
- Grievance initiation and tracking
- Treatment and program management
- Facility management
- Housing and bed assignments
- Use of force management
- Disciplinary management

Next steps

We provide the solutions, industry knowledge and implementation expertise that justice and public safety agencies need to connect and optimize their technology and processes.

Speak to us today to learn more about our offerings and find out how our integrated solutions deliver true process optimization, insights and transparency. Let us help guide your digital transformation journey.

Input and access data across devices

Agencies need to optimize the speed of moving information between facilities, field officers and the home office. Mobility is the answer. However, security for mobility can be difficult. Within a detention facility, many systems cannot support mobile capabilities.

Offender360 is designed with mobility — and security — in mind, as data can be consumed via browser or mobile. Flexibility and speed of access to information with security accounted for helps to automate and coordinate efforts across the organization.

About DXC Technology

DXC Technology (NYSE: DXC) helps global companies run their mission critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds. With decades of driving innovation, the world’s largest companies trust DXC to deploy our enterprise technology stack to deliver new levels of performance, competitiveness and customer experiences. Learn more about the DXC story and our focus on people, customers and operational execution at www.dxc.technology.

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