

May 17, 2019

Gain control of your hybrid IT operating model

Integration Solutions
with ServiceNow

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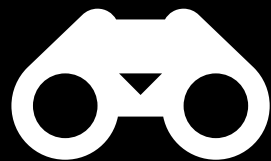


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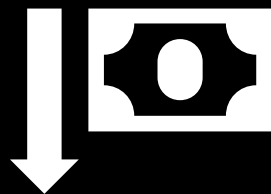
Gain control of your hybrid IT environment

For enterprises challenged with managing traditional IT services, private cloud and multiple public clouds and services providers in their Hybrid IT environment, and seeking seamless integration with ITSM processes and tools, DXC offers integrated solutions with ServiceNow

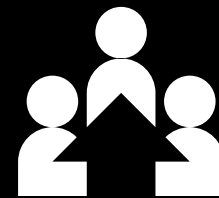
Benefits:



Visibility and control
across all IT and cloud
services from a unified
portal



Reduction of IT costs
by increasing the use of
self-service IT services



Increased staff productivity
with automated governance
and control



Maximize and extend
the ServiceNow investment

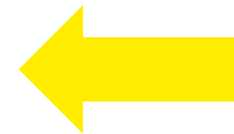
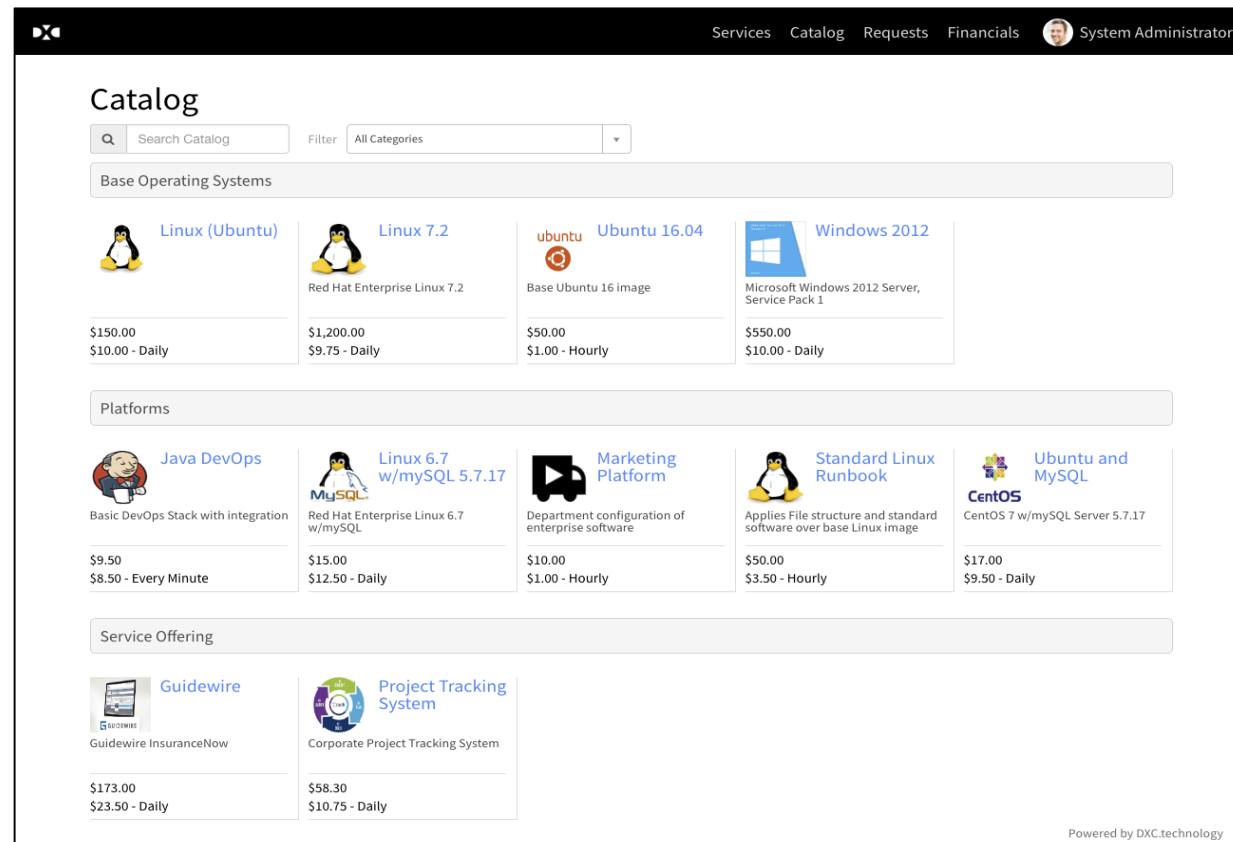
Hybrid IT Integration Solutions (HITS)

Seamless integration between cloud consumption and ITSM
processes on ServiceNow

Hybrid IT Integration Solutions (HITS)

Integrated and aggregated self-service catalog

- ▶ Self-service catalog across providers
- ▶ Customer-specific approval workflows
- ▶ Budget Management



Supported Integrations

DXC Agility Platform Partial list of supported providers



DXC Managed Services for VMware



DXC Supported Clouds

DXC Managed



DXC Managed



Hybrid IT Integration Solutions (HITS)

Governance: role-based access controls for access to catalog items and actions



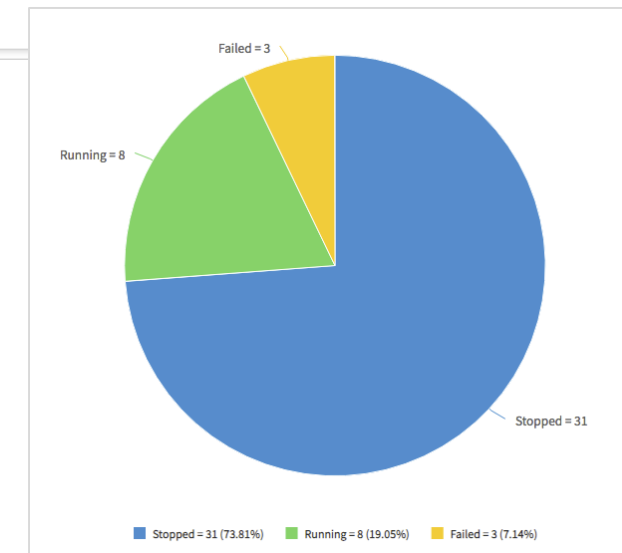
Hybrid IT Integration Solutions (HITS)

Financial management: gain visibility and control of all of your cloud services

- **Manage** your budgets by enforcing policy-based governance and spend tracking
- **Understand** the IT costs across your hybrid IT estate, identify trends, drill down to details and find optimization opportunities

Cost Center Allocations									
Target	Month								
	2018-04	2018-05	2018-06	2018-07	2018-08	2018-09	2018-10	2018-11	Total
Cost Center: Sales	\$20.52	\$2,449.97	\$1,551.75	\$0.00	\$1,200.00	\$2,193.67	\$9,093.60	\$55.05	\$16,564.57
Cost Center: Customer Support	\$0.00	\$50.00	\$1,200.00	\$2,177.60	\$2,957.58	\$4,695.62	\$4,891.99	\$3,635.50	\$19,608.29
Cost Center: Finance	\$0.00	\$2,763.42	\$1,486.23	\$0.00	\$1,684.00	\$4,372.48	\$1,748.45	\$363.00	\$12,417.58
Cost Center: Human Resources	\$0.00	\$1,272.25	\$1,450.65	\$354.95	\$3,678.58	\$7,863.08	\$8,595.56	\$788.00	\$24,003.08
Cost Center: Engineering	\$7.00	\$1,699.58	\$396,649.00	\$761,786.96	\$308,071.63	\$2,613.49	\$15,427.40	\$9,121.12	\$1,495,376.18
Cost Center: IT	\$7.00	\$422.22	\$3,057.43	\$1,029.20	\$1,998.60	\$42,953.08	\$189,681.07	\$280.00	\$239,428.61
Cost Center: Manufacturing	\$0.00	\$1,577.24	\$1,992.33	\$794.00	\$297.00	\$0.00	\$1,711.73	\$109.07	\$6,481.37
Total	\$34.52	\$10,234.68	\$407,387.41	\$766,142.71	\$319,887.39	\$64,691.43	\$231,149.79	\$14,351.74	\$1,813,879.67

Cost Management						
Budgets						
	Name ▲	Start	End	Planned	Actual	Remaining
▶	Customer Support 2018	2018-01-01 11:45:45	2018-12-31 11:45:51	\$100,000.00	\$27,419.7305	\$72,580.2695
▶	Engineering 2018	2018-01-01 11:46:18	2018-12-31 11:46:22	\$500,000.00	\$1,497,462.0091	(\$997,462.0091)
▶	Finance 2018	2018-01-01 11:47:02	2018-12-31 11:47:07	\$72,000.00	\$14,940.5818	\$57,059.4182
▶	HR 2018	2018-01-01 11:47:27	2018-12-31 11:47:32	\$79,000.00	\$26,770.9385	\$52,229.0615
▶	IT 2018	2018-01-01 11:47:56	2018-12-31 11:48:00	\$15,000,040.00	\$241,063.8477	\$14,758,976.1523
▶	Manufacturing 2018	2018-01-01 11:48:27	2018-12-31 11:48:32	\$4,390,003.00	\$8,966.0283	\$4,381,036.9717
▶	Sales 2018	2018-01-01 11:48:56	2018-12-31 11:49:01	\$980,028.00	\$359,060.9462	\$620,967.0538

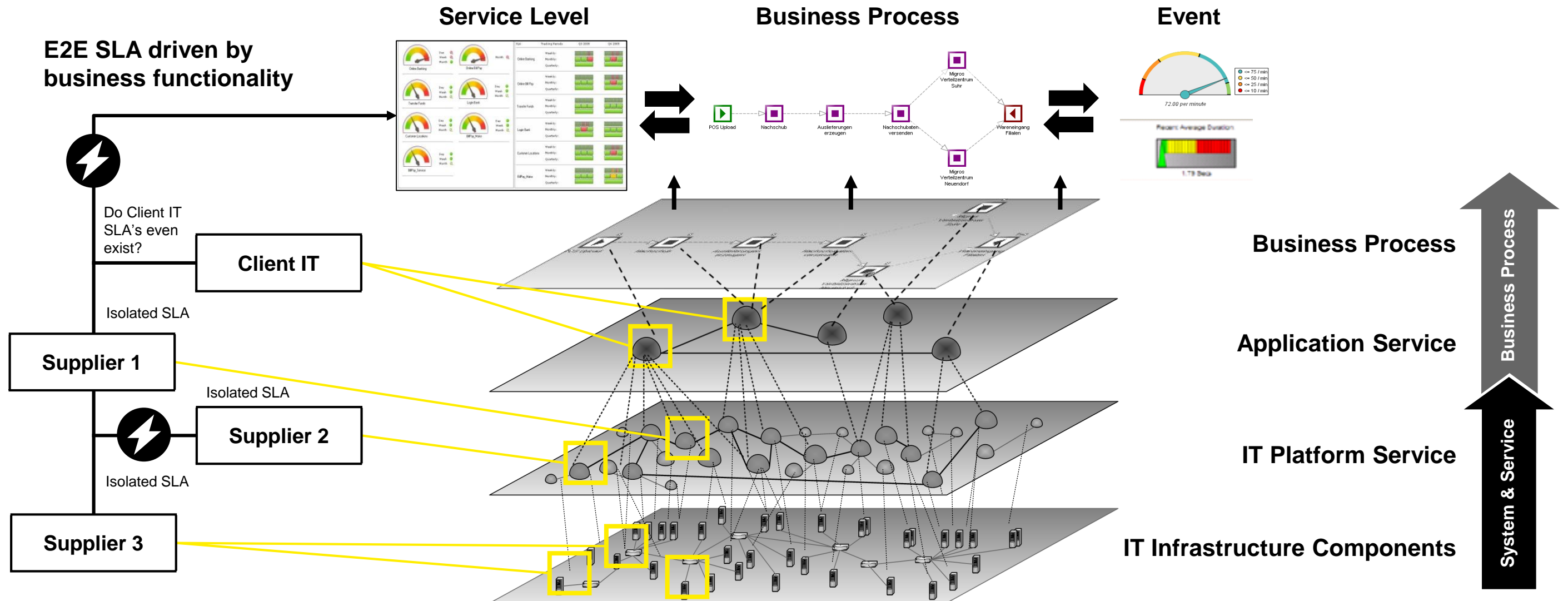


Service Integration & Management (SIAM)

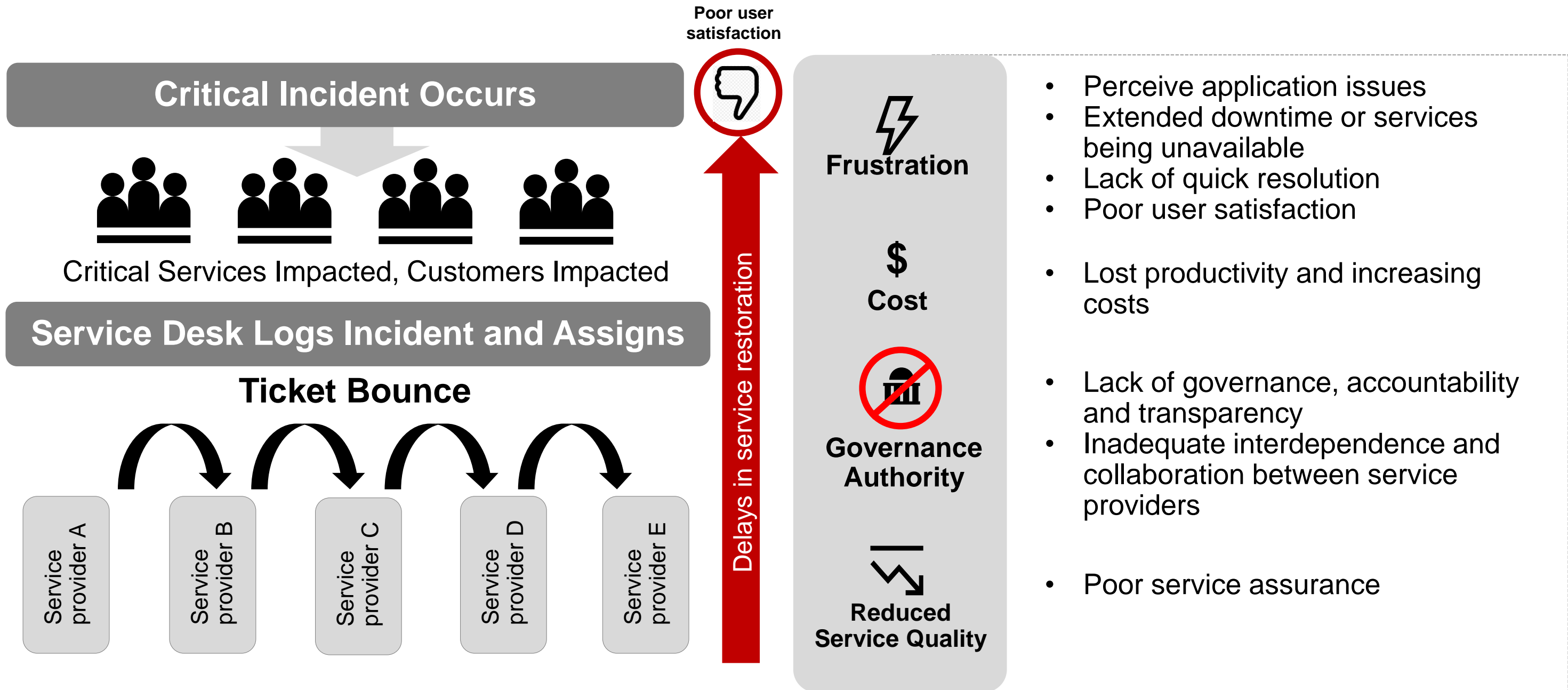
A unique *ServiceNow SIAM plug-in* and accelerator to track end-to-end service quality across your multi-supplier environment

Service Integration & Management (SIAM)

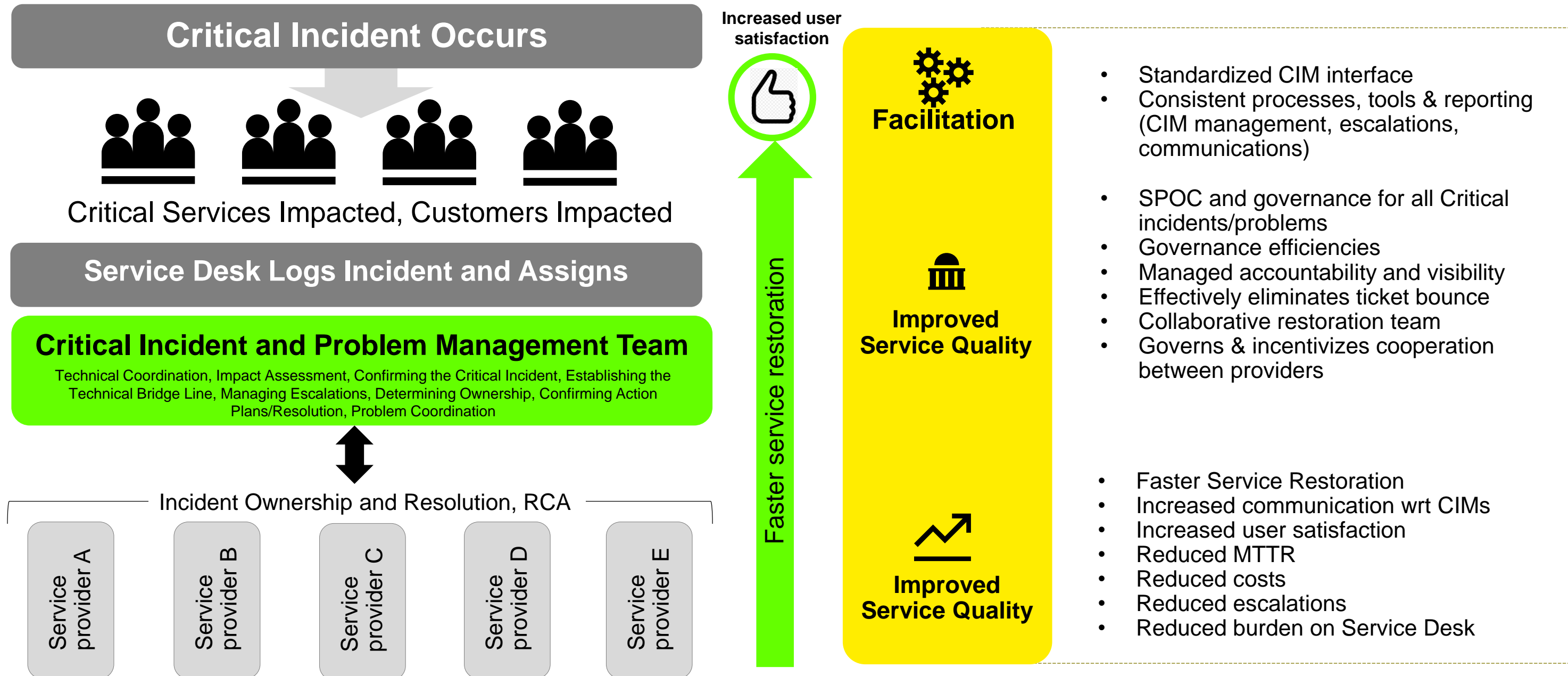
A typical multi-supplier environment - business processes span multiple suppliers



Typical incident management across multiple suppliers

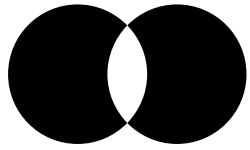


Target incident/problem management across multiple suppliers



Service Integration & Management (SIAM)

Summary



Integrated Governance

- Reduce cost and speed business decisions with standardized SIAM governance model
- E2E coordination across multi-supplier services and processes
- Single point of ownership yields faster incident resolution and service restoration



Improved Business Alignment

- Standardize SLAs across suppliers
- Reduce duplication of services, complexity and cost



Supplier Performance Insight

- Supplier transparency via ServiceNow module/central dashboard for end-to-end performance visibility
- Gain supplier performance insight against contractual KPIs

Key takeaways

- ✓ **DXC Hybrid IT Integrations Solutions** enable IT to provide a cloud brokerage service to internal and external users.
- ✓ **DXC Hybrid IT Integrations Solutions** provides a managed brokerage platform, unified service catalog and self-service provisioning portal with policy-driven governance across multiple cloud environments and across the application lifecycle. It is delivered as a managed service in a consumption-based model with support of many cloud providers.
- ✓ **DXC Hybrid IT Integrations Solutions** provides the capabilities to ensure consumption of cloud services is governed, managed, and compliant.
- ✓ **DXC Hybrid IT Integrations Solutions** increases business agility, provides visibility and control across the cloud services and helps to reduce IT costs.



Next steps

- **Provide your contact information for follow up**
- **Join me for a demo later today or at your convenience**
- **Attend a DXC sponsored presentation**

DXC Power Session Panel: **Wednesday, May 8, 2:30 PM to 3:20 PM**

Uniper client success story: **Wednesday, May 8, 3:30 PM – 4:10 PM**

Contact me directly:

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Jason Monden

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