

# Transform how IT delivers the digital workplace

## DXC Device as a Service (DaaS)

### Benefits

- Improved user experience and employee engagement
- Access to the latest technology and modern IT services
- Move from CAPEX into an as-a-service device model
- Reduction in overall cost of ownership over complete device life cycle
- In-house IT support staff freed up for business-critical initiatives
- Improved spend control that caters to headcount fluctuations using volume flexibility
- Minimized overhead of managing multiple workplace partners with a single contract
- Ability to fast-track move to Windows 10 and provide users with latest Windows-compliant devices

Improve user experience, lower costs and accelerate Windows 10 adoption while simplifying device ownership.

Today’s consumer-driven workforces are raising expectations about how workplace services are consumed in the enterprise. Increasingly tech-savvy employees demand modern devices, next-day delivery, self-service provisioning and instant access to corporate data and tools, while enterprises struggle to cope with years of technical debt and constrained IT budgets. How can an enterprise reinvent its workplace services to give its users that consumer-like experience? DXC Technology’s Device as a Service (DaaS) is the answer.

For a simple, predictable, per-device per-month price, DXC DaaS provides a fully configured device (laptop, desktop, tablet, smartphone) that is managed and supported throughout its entire

life cycle — from order to disposal (**Figure 1**). DXC DaaS also ensures that the device is refreshed regularly, providing users access to the latest technology and support, designed to improve user productivity and meet the expectations of today’s tech-savvy employees.

DXC DaaS is part of DXC’s wider Workplace & Mobility services portfolio, which through seamless integration and automation to provides users with a personalized service that is more like their consumer-world experience (**Figure 2**). Incorporating innovative capabilities across the five life-cycle domains (procure, provision, manage, support and maintain), DXC DaaS ensures that IT can focus on supporting the business, not on the device.

**Figure 1.** Incorporating innovative capabilities across the five life-cycle domains






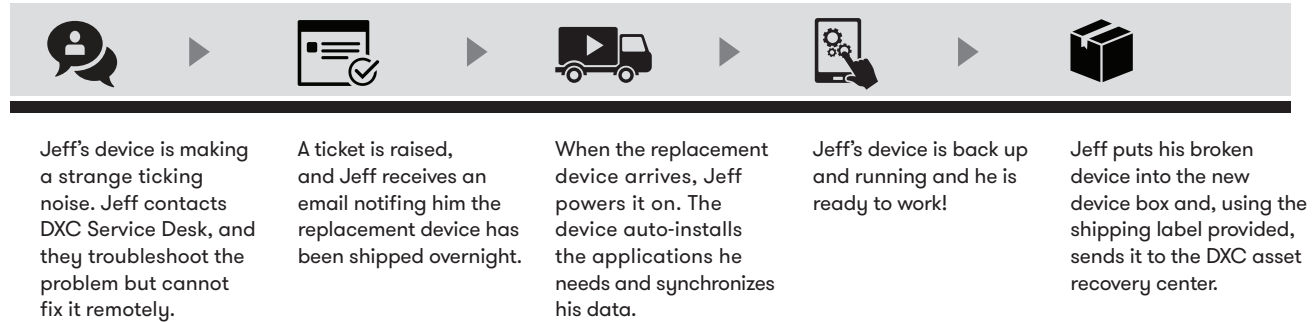
 Procure	 Provision	 Manage	 Support	 Maintain
<ul style="list-style-type: none"> <li>• Catalog ordering</li> <li>• Device financing</li> <li>• Flex volume up/down</li> <li>• Windows 10, iOS and Android</li> </ul>	<ul style="list-style-type: none"> <li>• Factory services, asset tag, etc.</li> <li>• Logistics</li> <li>• Zero-touch or onsite deployment</li> <li>• Data migration</li> </ul>	<ul style="list-style-type: none"> <li>• Device management (OS &amp; apps)</li> <li>• Image creation and management</li> <li>• Application life cycle</li> <li>• Asset management</li> </ul>	<ul style="list-style-type: none"> <li>• Single contact (web, chat, phone)</li> <li>• Onsite (deskside) support</li> <li>• Walk-in centers, vending machines, lockers</li> </ul>	<ul style="list-style-type: none"> <li>• Hardware onsite break-fix</li> <li>• Advance exchange and stock mgmt.</li> <li>• Device refresh and return</li> <li>• Data retention/disposal</li> </ul>

Figure 2. User device problem? Resolved — with DaaS

User has a problem with his/her device?



Why DXC DaaS?

DXC DaaS provides a fully configured, secure and optimized device with a regular device refresh baked into the per-device, per-month price, with the following features:

- **Client focus.** DXC delivers exceptional service and value to our 1,100+ clients with user-centric modular services designed to meet your specific requirements, including onsite walk-in support centers, device vending machines, video kiosks, etc.
- **Your choice of hardware.** DXC is the world's largest pure-play technology services company and can provide you with devices from any of the major original equipment makers (OEMs), thereby ensuring greater choice and unbiased technology recommendations.
- **Extensive workplace services.** DXC has the broadest range of Workplace & Mobility services, which ensures that

we can satisfy all your requirements for DaaS and beyond, including integration with OEM procurement, manufacturing and support services.

- **Flexible terms.** Flex the volume up and down to meet your business or seasonal requirements, with users selecting from a catalog of workplace and mobile devices that you have predefined.
- **Global coverage.** DXC has a wide global reach with in-region delivery and billing to ensure that you get the service you need wherever you need it.

The digital workplace — the way it should be

DXC manages more than 11 million user devices for more than 1,100 clients in 150 countries. Each year, DXC responds to more than 42 million support contacts in 56 languages. DXC DaaS was created from our extensive experience in managing clients across dozens of

industries, over a thousand organizations and millions of users. We have created a fully managed life-cycle solution that provides a personalized, configurable and cost-saving alternative to traditional device ownership.

With DXC DaaS, you get a complete, end-to-end solution that integrates cleanly with existing and future services to further increase return on investment and reduce total cost of ownership. We provide OEM independence across the workplace, so you choose what you want and when you want it. Let our experts help you “renovate” your workplace environment, embrace the as-a-service delivery model and delight your users.

Learn more at [dxc.technology/workplace\\_and\\_mobility](http://dxc.technology/workplace_and_mobility)

About DXC Technology

DXC Technology (DXC: NYSE) is the world's leading independent, end-to-end IT services company, serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions that help clients harness the power of innovation to thrive on change. DXC Technology is recognized among the best corporate citizens globally. For more information, visit [www.dxc.technology](http://www.dxc.technology).