

Delight employees and accelerate the move to a digital workplace

DXC Device as a Service (DaaS)

Benefits

- Improve employee experience and employee engagement
- Ensure devices are secure and refreshed with the latest technology
- Reduce overall cost of ownership over device life cycle
- Improve spend control with volume flexibility
- Free up in-house IT support staff
- Simplify device management with a single contract to support all your device needs
- Move from CAPEX to an as-a-service device model

Improve employee experience, lower costs and simplify device management

Today’s workforces are raising expectations about how workplace services are consumed. Increasingly tech-savvy employees demand modern devices, next-day delivery, self-service provisioning and instant access to corporate data and tools.

DXC Technology’s Device as a Service (DaaS) provides a personalized, consumer-like experience for delivery of fully configured devices — including laptops, desktops, tablets and smartphones — that are managed and supported throughout the device life cycle.

By incorporating innovative capabilities across the six life cycle domains (see **Figure 1**), IT can refocus resources on driving business, not supporting devices.

DXC DaaS enables you to:

- Manage the procurement process and supply chain with catalogs, finance,

and choice of original equipment manufacturer (OEM) suppliers

- Provide device provisioning with seamless delivery from factory order through zero-touch deployment to minimize business disruption
- Manage devices, keeping them up to date and optimized for best performance
- Stay secure with Windows patches and updates to minimize business exposure
- Deliver modern user support with digital services or onsite technicians to resolve issues quickly and easily
- Automate device refresh at the end of the device term to keep devices current, providing employees access to the latest technology and support
- Leverage a simple, predictable cost model that improves spend control as headcount needs fluctuate

DXC device life-cycle domains

 Procure	 Provision	 Manage	 Secure	 Support	 Maintain
<ul style="list-style-type: none"> • Catalog ordering • Device financing • Flex volume up/down • Windows 10, iOS and Android 	<ul style="list-style-type: none"> • Factory services, asset tag, etc. • Logistics • Zero-touch or onsite deployment • Data migration 	<ul style="list-style-type: none"> • Device management (OS & apps) • Image creation and management • Application life cycle • Asset management 	<ul style="list-style-type: none"> • Endpoint protection • Proactive threat hunting • Incident response 	<ul style="list-style-type: none"> • Single contact (web, chat, phone) • Onsite (deskside) support • Walk-in centers, vending machines, lockers 	<ul style="list-style-type: none"> • Hardware onsite break-fix • Advance exchange and stock mgmt. • Device refresh and return • Data retention/disposal

Figure 1. Incorporating innovative capabilities across the six life-cycle domains

DXC DaaS in action

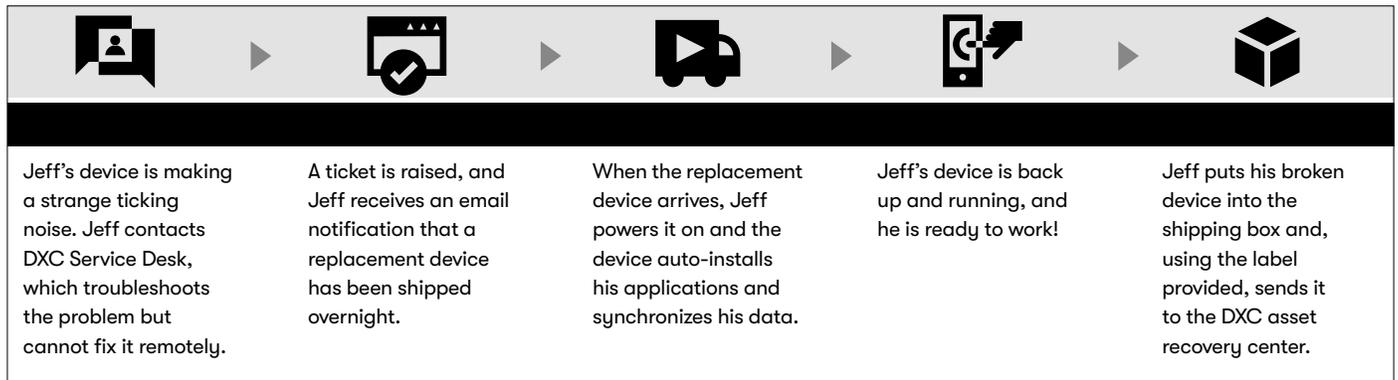


Figure 2. DaaS helps employees solve their device problems quickly and easily.

Why DXC DaaS?

DXC DaaS provides fully configured, secure and optimized devices for your teams, and regular device refreshes. With DXC as your DaaS partner, you can:

- **Speed time to productivity.** Ensure that employees are up and running quickly.
- **Take your pick.** Choose from the largest selection of hardware available to fit your business needs from any of the major OEMs.
- **Keep current.** Gain access to the latest technologies, OSes and applications, with modern devices that are refreshed regularly.
- **Stay secure.** Eliminate business exposure with advanced threat protection and global security operations.

- **Increase availability.** With digital support, including chat, artificial intelligence (AI) bots and onsite support with walk-in centers, device vending machines, video kiosks and more, team members can get issues addressed quickly.
- **Flex as needed.** With flexible terms, you can turn the volume up and down to meet business or seasonal requirements, with employees selecting from a catalog of workplace and mobile devices that you have predefined.

Create a modern digital workplace environment

DXC manages more than 11 million user devices for ~1,100 clients in 67 countries. Each year, DXC responds to more than 42 million support contacts in 56 languages.

DXC DaaS integrates easily with existing services to further increase return on investment and reduce total cost of ownership.

We provide OEM independence across the workplace, so you choose what you want and when you want it. DXC helps businesses modernize the workplace environment and delight employees.

Let our experts help you evolve your IT environment, embrace the as-a-service delivery model and delight your users.

Learn more at
[www.dxc.technology/
 workplace_and_mobility](http://www.dxc.technology/workplace_and_mobility)

About DXC Technology

DXC Technology, the world's leading independent, end-to-end IT services company, manages and modernizes mission-critical systems, integrating them with new digital solutions to produce better business outcomes. The company's global reach and talent, innovation platforms, technology independence and extensive partner network enable more than 6,000 private- and public-sector clients in 70 countries to thrive on change. For more information, visit www.dxc.technology.