DXC.technology

**Personalized.
That's MyWorkStyle.**

Digital workplace solutions

Individual style, individual support

Everyone is an individual and has their own style of working. Depending on a person's role and their styles of working, they need IT, tools, and support that intuitively empower them to securely do whatever is necessary, any time or any place.

Maria Pardee
Senior Vice President
and General Manager,
Workplace & Mobility

5-6%

"Enterprise-wide productivity is on average 5-6% higher when people are engaged through IT."

Source:
Gallup, 'How To Change Employee Engagement to Impact The Gallup Report', March 2017. Jacob Morgan, 'The Employee Experience Advantage', 2017.

36%

"Productivity is boosted by 36% if key enterprise applications are mobilized."
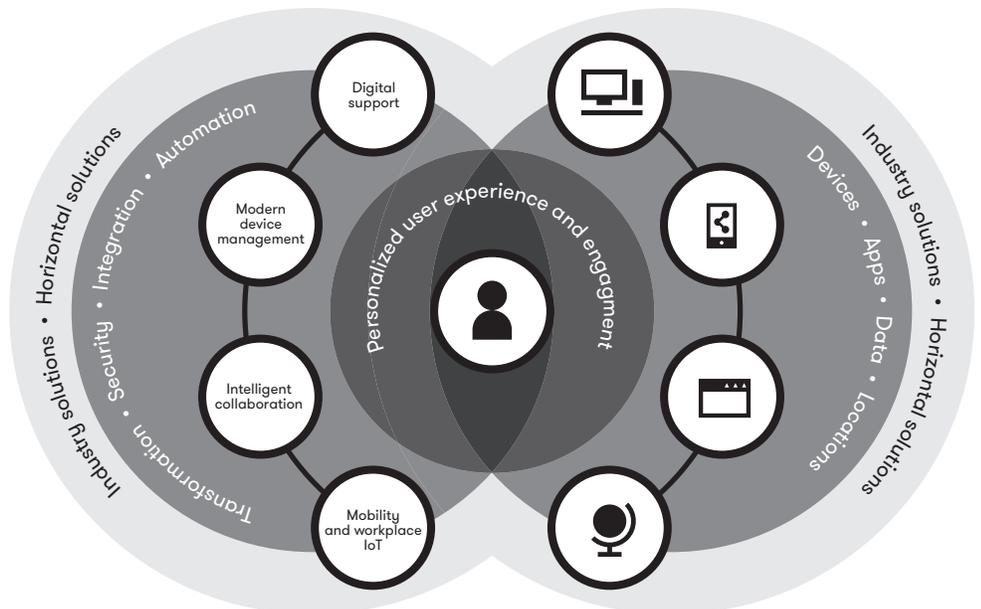
Source:
Vanson Bourne/Mobile Helix.

44%

"44% of enterprises are adopting IoT to increase productivity."

Source:
Vanson Bourne/Mobile Helix.

Personalization, cost-effectiveness, collaboration, and automation are key trends shaping the digital workplace today. In the context of these trends, enterprises come to us with the question of how to empower their employees to drive engagement, innovation and growth yet at the same time ensure the business is secure and fully compliant.

For us the answer is simple. Give people the individualized means to do their jobs in a secure and reliable IT environment. That way talent is fully utilized to drive business outcomes and growth.

At DXC, we call this people-focused digital workplace, the Personalized Enterprise™, powered by DXC MyWorkStyle™ solutions. Where, through intelligent automation and integrated enterprise security, you can deliver consumer-like user experiences and enable people to switch effortlessly between their professional lives and personal lives.

It's about creating a digital working environment where everyone feels connected and totally engaged – working seamlessly across their devices and with each other, wherever they may be. And instead of being constrained by technology, people become empowered by it. Likewise, the growing gig economy demands technology that delivers an intuitive and agile experience that can accommodate the fluidity of people and jobs.

To succeed in the modern world, enterprises need to create a digital working environment that puts individual people and styles at the heart of everything they do. With DXC MyWorkStyle solutions you can do just that.

The Personalized Enterprise:
Powered by MyWorkStyle solutions

At DXC, we believe enterprises thrive when they support individual styles of working with engaging and personalized digital experiences. And depending on their way of working, they need IT, tools, and support that intuitively empower them to be highly productive wherever and whenever they work. Our integrated DXC MyWorkStyle solutions provide that digital dexterity and an engaging user experience that means you can grow your business with confidence by attracting and retaining the best people.

Supported

Yu Yan went straight to her local DXC walk-in support center and walked out 15 minutes later with her iPad issue resolved.

30%

DXC's digital support cuts support costs by around 30%.

Amazed

James onboarded a thousand temporary workers for the holiday season in just two hours.

DXC's modern device management increases productivity through faster device provisioning.

Whatever the scenario, DXC enables you to reimagine operational and business processes – improving workflows so your people have the space to innovate and collaborate. Talent is a precious commodity and is best drawn out with the right tools for the right job in a robust, user-focused IT environment. When in total alignment, business goals are easily achieved, and your people are motivated to help your business succeed.

Smarter

Shanice knows intuitively when to use Teams, Slack, Yammer, Chatter, Hangouts, and other tools.

50%

DXC's intelligent collaboration can save around 50% in telephony costs.

Reassured

Ricardo can now keep our streets safer by finding parolee info 87% faster with his DXC mobile parole solution.

DXC's mobility and workplace IoT creates superior digital user experiences.

Guiding you through your digital transformation

Technology is constantly changing, so think of your modern digital workplace as a journey of continuous evolution. As market leader, DXC knows how to deliver the benefits of a Personalized Enterprise in any location, for any industry, better than any other provider. We've helped deliver the digital workplace to hundreds of customers, migrated millions of users and successfully addressed nearly every type of query and question. This puts DXC in a unique position to accelerate your move to a digital workplace. Our experience ensures that enterprises have the correct foundation of tools, infrastructure and applications to create an easy-to-use, productive and collaborative working environment that's tailored to individual roles.

Personalization

Your journey starts by us working together to determine what you want to achieve and what success looks like in the context of your strategic priorities. We'll help you provide the apps, devices, services, and support for your users based on their roles and preferences.
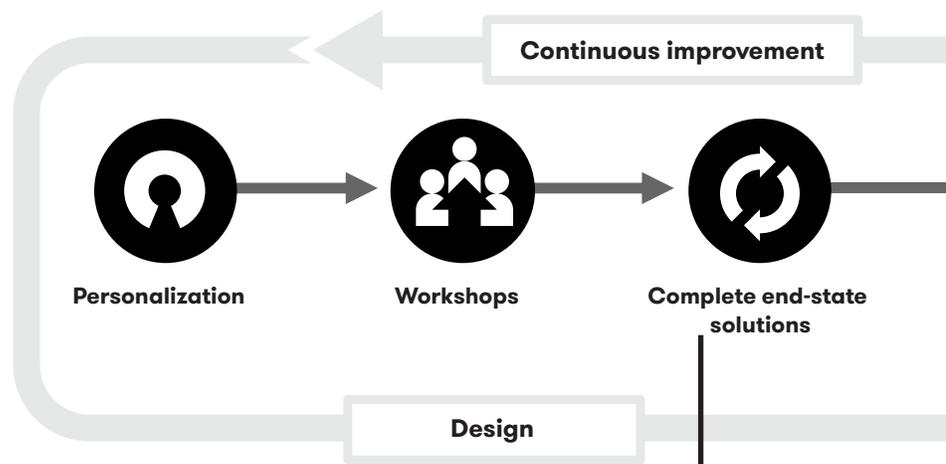
Workshops

Our workshops and planning services are designed to capture a clear picture of the future state, taking account of the needs of different stakeholders. Drawing on our deep knowledge of industries, operating environments, devices, applications and interdependencies, we work with you to develop the roadmap to transform your existing infrastructure step by step to fully support employees with hybrid cloud solutions that are mobile-friendly in design.

Complete end-state solutions

This is where we design your solution by integrating all aspects of your digital workplace ecosystem including user experience, digital support, integrated security, identity and access management, unified endpoint management, advanced collaborative solutions, and digital industry solutions. This speeds up the transformation and helps to maintain a robust environment.

MyWorkStyle transformation journey:

- Integrated security including IDAM, information classification, and threat protection.
- Individualized digital support options.
- Collaboration and unified communications.
- User-driven, quick, non-intrusive migrations.
- Digital industry solutions encompassing mobility, augmented reality, and IoT.

Continuous improvement

Personalization

Workshops

Complete end-state solutions

Design

While your transformation journey will be specific to your needs, we have found a series of common steps that ensure a successful transformation with minimal disruption.

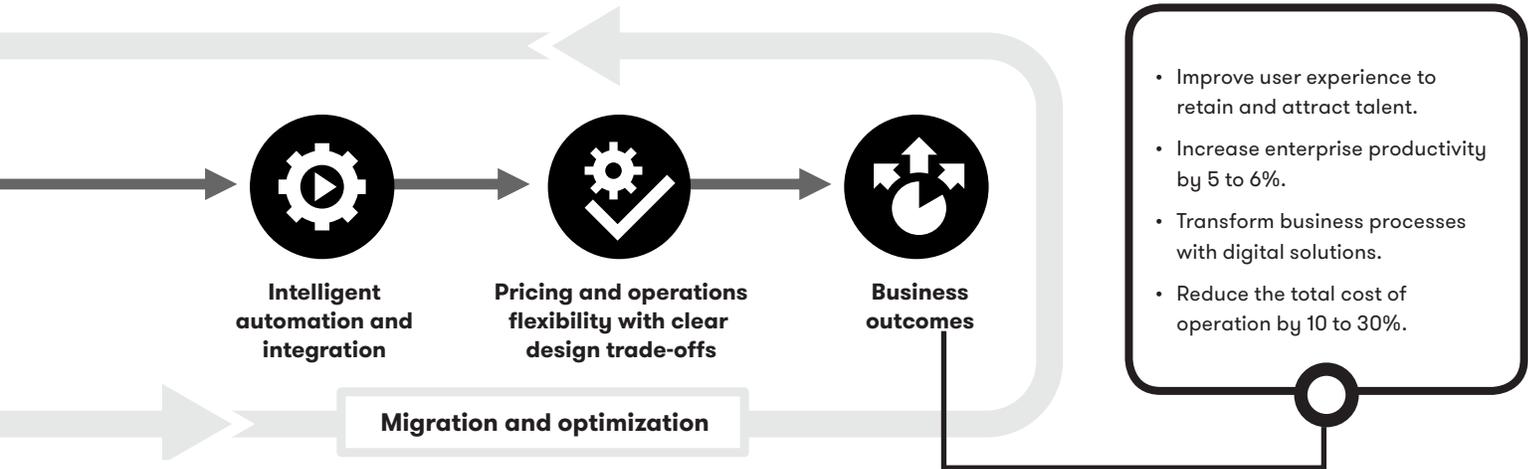## Intelligent automation and integration

Our solutions have automation and integration built in. DXC Bionix™ and the underlying DXC microservice delivery platform use on-going analytics and AI to provide you with this intelligent automation. For example, 71% of incidents are auto-resolved or auto-diagnosed by run book automation achieving significant labor efficiencies. In many cases, the automation results in not just cost efficiencies, but a superior user experience as well.

Pricing and operations flexibility

We have financial models to make pricing and trade-offs on design easy to understand and matched to your organization's needs. Refining our workplace and mobility solutions for more than 20 years means we offer simple, adjustable pricing that helps an organization develop their own business case for moving to a digital workplace.

Continuous improvement

Our approach to delivering a Personalized Enterprise is structured around your user needs and then sequenced to minimize disruption to get to the new environment. Our experience also shows that this new environment is never static. Supporting continuous integration and change is critical to ensuring the business can adopt new technology easily as it emerges.

Intelligent automation and integration

Pricing and operations flexibility with clear design trade-offs

Business outcomes

Migration and optimization

- Improve user experience to retain and attract talent.
- Increase enterprise productivity by 5 to 6%.
- Transform business processes with digital solutions.
- Reduce the total cost of operation by 10 to 30%.

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The DXC difference

Our experience matters

- DXC is #1 in market share for digital workplace services and is over 35% larger than our closest competitor.

- We have helped more enterprises transform to a digital workplace than any other service provider, so we know the issues, difficulties and impediments better than anyone.

Personalized support

- We offer unparalleled, individualized support options and intelligent automation to fix issues before they even become issues.

Integrated security

- We provide workplace-integrated security services to many of the world's most security conscious clients including military, military contractors, healthcare, and financial services customers.

#1 market share for Digital Workplace Services

Source:
NelsonHall, 'Advanced Digital Workplace Services', 2019.

Performance **70%** First contact resolution	**Managed user devices** **8.8m+** Users
Collaboration **6.7m** Managed mailboxes	**Managed users** **1,000+** Clients
Collaboration **4m+** Unified communications managed seats	**User support** **200+** Client walk-in centers
Mobility **1.5m+** Mobility seats managed	**User support** **56** Languages
Client virtualization **1m+** Users	**Migrations** **10m+** Windows migrations
Client virtualization **110k+** Applications	**Migrations** **3m+** Windows 10 migrations

About DXC

DXC Technology (DXC:NYSE) is the world's leading independent, end-to-end services company, helping clients harness the power of innovation to thrive on change; serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions. DXC Technology is recognized among the best corporate citizens globally. For more information, visit www.dxc.technology.

Learn more at www.dxc.technology/ workplace_and_mobility