

Quick options for temporary support

Pop-up support from DXC

Get face-to-face service scheduled where and when you need it most.

Benefits

- Temporary face-to-face support with the same quality as full-scale centers
- Quick setup, with everything you need
- Agile and able assistance where the need is greatest



Moving to digital support can be challenging for your employees, and situations sometimes arise where you need to supplement online help with a face-to-face option for a period of time. DXC Technology offers Pop-up Support service to provide just that. Get the same high-touch and focused service as what's available in our full-scale Walk-in Support Centers, but focused on a specific issue or for a scheduled time frame. This “pop-up” option allows you to handle immediate issues, focus support where it's needed at a specific time, and educate employees on the digital support aspects they can utilize moving forward — all in a location right at their site.

Pop-up Support can provide standard services such as:

- Hardware break-fix
- Software support
- Software installation
- OS migrations
- Mobile device support
- Accessory replacement
- Assistance with bring your own device (BYOD)
- New-hire setup

We can also tailor services specific to the location and its user community.

We help you with a plan

DXC collaborates with you to plan how support events can best meet your needs. Whether you schedule a regular, rotating service for remote locations or design a “fast deploy” that can meet unexpected needs, DXC has a solution for you. All you do is specify the event, provide a temporary space and help with the user communications. DXC handles the rest.

With Pop-up Support services, DXC can deploy a support event in a matter of weeks. Once you identify a need, we start the process to select a location, schedule the duration, identify the resources, provide spare or loaner equipment and manage the logistics required. We assist you with a communication plan to inform users about the upcoming support, the pop-up location and the hours, days and services that will be provided. We supply the standard DXC package of banners, signs, equipment and staff.

Why DXC?

- We manage over 11.1 million user devices for more than 1,100 clients in 150+ countries.
- Our walk-in centers, vending solutions and flexible hours meet your unique objectives and offer alternatives for your operational needs.
- Gartner Magic Quadrant recognized DXC as an End User Outsourcing Services leader in both North America and Europe.
- As a single global service provider, DXC helps you reduce operational overhead and redundancy.

Learn more at
**[www.dxc.technology/
workplace_and_mobility](http://www.dxc.technology/workplace_and_mobility)**

About DXC Technology

DXC Technology [DXC: NYSE] is the world's leading independent, end-to-end IT services company, serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions that help clients harness the power of innovation to thrive on change. DXC Technology is recognized among the best corporate citizens globally. For more information, visit **dxc.technology**.